

Client's Passport Information: Please provide the Passport Number and Expiration Date

The Transportation Security Administration (TSA) requires that information known as Advanced Passenger Information (API) to be entered into all airline records in advance of air travel. Please provide the following information in the section below, so that this information is correctly entered. A passport is mandatory for all air travel to destinations outside of the United States and its Commonwealth and Territories. The U.S. Passport Card can be used to enter the United States from Canada, Mexico, the Caribbean and Bermuda at land border crossings or seaports-of-entry, but if in a situation where you must fly home from a foreign port off of a cruise, a passport is mandatory. Passports must have a validity of at least 6 months beyond dates of travel. **Please include a copy of the front page of your passport (Signature Page) or a copy of your Passport Card in the fax or email scan.**

Traveler One:

Passport Number: _____ Expiration Date: _____

Issuing Authority and Location: _____

Traveler Two:

Passport Number: _____ Expiration Date: _____

Issuing Authority and Location: _____

Traveler Three:

Passport Number: _____ Expiration Date: _____

Issuing Authority and Location: _____

Traveler Four:

Passport Number: _____ Expiration Date: _____

Issuing Authority and Location: _____

Client's Mailing Address:

Street Address

City, State ZIP

Client's Billing Address for the credit card if different from the mailing address:

Street Address

City, State ZIP

Client's Phone Numbers

() _____ (Home)

() _____ (Cell Client 1) () _____ (Business Client 1)

() _____ (Cell Client 2) () _____ (Business Client 2)

() _____ (Other)

Client's Email Address - Please provide at least one email address and one alternate email address, so all information can be copied to all members of the traveling party

Client One Personal: _____

Client One Business: _____

Client Two Personal: _____

Client Two Business: _____

Emergency Contact

Traveler One

Name: _____ Relationship: _____

Email: _____ Phone Number _____

Traveler Two

Name: _____ Relationship: _____

Email: _____ Phone Number _____

Traveler Three

Name: _____ Relationship: _____

Email: _____ Phone Number _____

Traveler Four

Name: _____ Relationship: _____

Email: _____ Phone Number _____

Payment Information: (Check Next to the form of payment.)

If multiple credit cards are being used, list each one separately and how much to be applied to each one and if it is a deposit, final payment or full payment.

Form of payment: _____ Credit/Debit Card _____ Check _____ Cash

Credit Card# 1: _____ / Expiry Date: _____

CVV (Security Code): Generally a 3 digit code is located on the back of Visa, MasterCard and Discover credit cards or located on the front of the American Express cards. There are exceptions with various credit card companies. _____ / \$ _____

Credit Card# 2: _____ / Expiry Date: _____

CVV (Security Code): _____ / \$ _____

Credit Card# 3: _____ / Expiry Date: _____

CVV (Security Code): _____ \$ _____

Credit Card# 4: _____ / Expiry Date: _____

CVV (Security Code): _____ \$ _____

Signature for credit card payment 1: _____ Date: _____

Signature for credit card payment 2: _____ Date: _____

Signature for credit card payment 3: _____ Date: _____

Signature for credit card payment 4: _____ Date: _____

A signature is required for all payment authorizations, whether deposit, final payment or full payment before any charges for services will be accepted. If multiple credit cards are used and each is under a different name, each person must provide their signature.

Due to new 2012 rules imposed by the US Department of Transportation (DOT) in regards to post - purchase price increases, Wandering Puffin, LLC requires that all clients of legal age purchasing airfare through Wandering Puffin LLC or its affiliates, be it airfare only or as part of a cruise or tour package, including all independent itineraries with air as a component part read and acknowledge, by your signature, the following consumer disclaimer/disclosure notice:

The travel products and services being purchased may be subject to additional surcharges, cost increases, and fees imposed by individual travel suppliers or government entities after the purchase date. I understand that I may be charged these post-purchase amounts for reasons varying from currency exchange fluctuations to fuel surcharges and new travel taxes. I consent to these post-purchase price increases and authorize Wandering Puffin LLC to charge my credit card for these amounts.

Credit Card Bookings: Credit cards are welcome. Please be aware that the charge on your bank statement will either be “Wandering Puffin LLC” or the name of the supplier. We will let you know this at the time of payment. While we do accept major credit cards including Visa, Mastercard, American Express and Discover, travelers must provide to us a click/signed authorization for every transaction for your trip. Your authorization is an agreement for us to charge your card and an acknowledgement and agreement to these terms and conditions including the cancellation terms. As such you agree not to make any improper chargebacks.

In certain cases, you have the ability to dispute charges with credit card companies ("chargebacks"). Before initiating a chargeback, we ask you first to call us to discuss any questions or concerns about our charges. We will work with you in attempting to resolve your concerns. By using our service to make a reservation, you accept and agree to our cancellation policy. Wandering Puffin LLC retains the right to dispute any chargeback that is improper and recover any costs, including attorney’s fees related to improper chargebacks. Additionally, in the event of an improper chargeback, we retain the right to cancel any travel reservation related to that improper chargeback. The following chargeback scenarios are improper and we retain the right to investigate and rebut any such chargeback claims:

- Chargebacks resulting from non-cancellable reservations, whether or not the reservation is used.
- Chargebacks resulting from charges authorized by family, friends, associates or other third parties with direct access to your credit card. This does not include credit card fraud.
- Chargebacks arising from inconsistency or inaccuracy with regard to the supplier’s product description.
- Chargebacks resulting from force majeure or other circumstances that are beyond the control of Wandering Puffin LLC or the Supplier.
- Chargebacks resulting because you do not agree with the cancellation policy.

Pricing: Price quotes are applicable to the date and time at which they are requested. Quotes in foreign currency are subject to fluctuations in exchange rates and International credit card issuer fees. Wandering Puffin LLC is not responsible for any increases due to fuel surcharges, government-imposed taxes/fees or supplier-imposed increases.

Final payments not received prior to the due date above will incur a \$50 per person late fee. All reservations are subject to cancellation and penalties as described below if payments are not received on the due date. Late fees are not covered by the travel insurance and are always non-refundable. We reserve the right to refuse a booking without giving any reason and shall in that event return any deposit received.

Signature- Credit Card Payment for Client 1: _____ Date: _____
Signature- Credit Card Payment for Client 2: _____ Date: _____
Signature- Credit Card Payment for Client 3: _____ Date: _____
Signature- Credit Card Payment for Client 4: _____ Date: _____

Travel Verification

I _____, _____, _____, _____, _____ have reviewed the dates, times, and reservations made on my behalf by Wandering Puffin LLC and agree that they are correct and accurate. I understand that Wandering Puffin LLC is not responsible for any cancellation, errors or omissions on my behalf or on the behalf of vendors providing travel services as a result of these reservations. I authorize the charges to be made on behalf of the vendors for said travel services.

Signature for Client 1: _____ Date: _____

Signature for Client 2: _____ Date: _____

Signature for Client 3: _____ Date: _____

Signature for Client 4: _____ Date: _____

(Signature of all travelers of legal age REQUIRED)

Trip (Travel) Insurance/Travel Protection Notification

Trip insurance, also known as Travel Insurance is strongly recommended by Wandering Puffin LLC to protect clients from certain situations that could cause this trip to be cancelled, interrupted, and/or delayed resulting in the loss of time and monies.

COVID 19 Release of Liability: By booking a trip at this time, you acknowledge the highly contagious nature of COVID-19 and voluntarily assume the risk for yourself and any minors traveling with you, that you or they may be exposed to or infected by COVID-19 by traveling and that such exposure or infection may result in personal injury, illness, permanent disability, and death even if such injuries or losses occur in a manner that is not foreseeable at the time you book your trip. You acknowledge that exposure to such viruses or disease is an inherent risk of traveling, that cannot be controlled or eliminated by Wandering Puffin LLC.

You acknowledge that due to the uncertainty of travel at this time, your trip may be postponed or cancelled or changes may be made to itineraries due to closures of certain sites or activities, for which there may be no refund. You may also be required to quarantine upon arrival in some locations. You understand that you may become sick before, during, or after the trip and may not be able to travel and such cancellation or interruption will be subject to our cancellation terms below, for which we will not be liable.

You agree that due to uncertainty caused by COVID 19, Wandering Puffin LLC has strongly encouraged the purchase of travel protection coverage including cancel for any reason coverage if and when available, and that should you fail to purchase travel protection coverage, Wandering Puffin LLC shall not be liable to any losses howsoever arising.

You, for yourself, and any minors traveling with you, and on behalf of your and their heirs, assigns, personal representatives and next of kin, HEREBY RELEASE, AND HOLD HARMLESS Wandering Puffin LLC, its members, officers, agents, and/or employees, suppliers, and other tour members (RELEASEES), of from and against any and all claims, damages, demands, losses, and liability arising out of or related in any way, in whole or in part to any POSTPONEMENT, CANCELLATION, CHANGES, INJURY, DISABILITY, DEATH OR ANY OTHER LOSS you may suffer due to exposure, infection, spread, closure, and travel restrictions related to COVID- 19, WHETHER ARISING FROM THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE, to the fullest extent permitted by law. The terms of this HOLD HARMLESS AND RELEASE OF ALL LIABILITY paragraph, shall survive any termination or cancellation of this Contract, whether by operation of law or otherwise.

Wandering Puffin LLC has explained the benefits of and reasons for having trip (travel) insurance and has offered me the opportunity to purchase trip (travel) insurance through Wandering Puffin LLC either as a separate component or through the cruise or tour operator as part of a package.

By signing the agreement to purchase trip (travel) insurance through Wandering Puffin LLC below, the client agrees that the given credit card on the payment information will be used for purchase of said trip (travel) insurance policy, unless client authorizes in writing another form of payment.

Please check one of the following boxes and then each client must sign below:

I hereby waive the purchase of trip (travel) insurance. I understand that Wandering Puffin LLC will be held free of any claims made as part of this transaction.

Signature for Client 1: _____ Date: _____

Signature for Client 2: _____ Date: _____

Signature for Client 3: _____ Date: _____

Signature for Client 4: _____ Date: _____

I hereby accept the purchase of trip (travel) insurance. I agree to all of the terms and conditions of the insurance program and policy.

Signature for Client 1: _____ Date: _____

Signature for Client 2: _____ Date: _____

Signature for Client 3: _____ Date: _____

Signature for Client 4: _____ Date: _____

Travel Planning Consultation and Fee/Retainer- After the initial consultation, be it by phone or in person and presentation of an initial itinerary and estimated quote via email word document, the Sales Contract must be completed and submitted along with a \$500.00 or 15% of the estimated Trip Cost, whichever is greater and is NON-REFUNDABLE as planning a custom travel adventure for you takes enormous time and effort. We spend hours planning and arranging your unique travel adventure for you using many different resources from nearly 25 years of professional travel planning experience. This fee covers time in consultation, research, pricing and support before during and after travel. This fee may be paid via Paypal, account: jebachrach@gmail.com, and confirmed via email upon receipt, via credit card with client's written authorization via Wandering Puffin's LLC's merchant account or by check. The check must be received and cleared before doing any additional work on your travel arrangements. This is a flat fee, not a per person fee, so if two people or more traveling on the same exact itinerary, for example this fee may be split among the travelers, but the fee must be received before any additional work is completed. The fee is payable whether or not you make a final booking us. The retainer includes the following services:

- Access to Wandering Puffin LLC via email and scheduled calls prior to travel with reply by Wandering Puffin LLC with 48 hours to 72 hours, but generally sooner
- Emergency Contact Numbers
- 24/7 concierge service before, during and after your trip

Exception - If there are different families originating from different locations in the country (not within the same state or actual departure city - i.e. a family living in Wisconsin that may be traveling with a family from Minnesota, but all members of the party leaving from Minneapolis - St. Paul International Airport) with the potential of different arrangements with the same itinerary, a travel planning fee will be asked of each family of \$500.00, but this is subject to the complexity of the itinerary and will apply solely at the discretion of Wandering Puffin LLC.

Additional fees from the vendors used by Wandering Puffin LLC may apply and will be noted in each quoted component of your travel itinerary, if applicable as including all taxes and fees.

Cancellation Policy After Payment of Any Kind Is Applied to the Trip

If the trip arranged by Wandering Puffin LLC through the vendor(s) is cancelled after a deposit or final payment is applied, Wandering Puffin is authorized by the client to charge a \$500.00 or 15% of the total amount paid to date of cancellation, whichever amount is higher. This cancellation fee in addition to any fees applied by the vendor(s) used to secure the travel services. These cancellation fees are non-refundable and non-negotiable unless approved by Wandering Puffin LLC.

I understand that the cancellation fees apply for any cancellation of the trip arrangements and authorize the charging of the cancellation fee(s) as set forth above by Wandering Puffin LLC and the vendor(s) used to secure these travel arrangements.

Signature for Client 1: _____ Date: _____

Signature for Client 2: _____ Date: _____

Signature for Client 3: _____ Date: _____

Signature for Client 4: _____ Date: _____

The following information is requested by Wandering Puffin LLC to help in expediting the travel arrangements.

Frequent flyer numbers for the airlines:

List all airlines, numbers and to which member of the traveling party they belong:

Any car rental, hotel, or cruise line loyalty program numbers:

List the companies, numbers and to which member of the traveling party they belong:

If you have a seating preference on the airlines, and although not guaranteed, Wandering Puffin LLC will do the best to get you those seats. Please note that some airlines offer upgrades for a fees and other charge for preferred seating depending upon your status with the airline. Please circle your preference.

Client 1 - Window/Aisle Client 2 - Window/Aisle

Client 3- Window/Aisle Client 4- Window/Aisle

Car Rental Information:

Manual (pertains to foreign destinations) – Automatic

Vehicle Size- Economy- Compact- Intermediate-Full- Minivan SUV- Convertible

TERMS AND CONDITIONS

Wandering Puffin LLC (hereinafter Wandering Puffin) facilitates the purchase by customers of travel related services, accommodations, transportation, entertainment, recreation and travel packages (collectively, "Travel Related Services"), which Travel Related Services are provided by providers ("Service Providers") unrelated to and having no connection to Wandering Puffin LLC.

Please read the following terms and conditions carefully. You must not make any booking unless you understand and agree with the following terms and conditions. References to "us", "we" and/or "our" in these booking terms and conditions shall mean Wandering Puffin. These terms and conditions apply to bookings you make with us in-store, over phone or by email as well as online bookings you make on our website. These terms and conditions in addition to our privacy policy and any other written information provided to you before your booking constitute our contract with you. By making a booking you are representing that you are over 18 years of age.

We will rely on the authority of the person making the booking to act on behalf of any other traveler on the booking and that person will bind all such travelers to these terms and conditions.

LIABILITY

Wandering Puffin shall be deemed to be an independent contractor for all purposes under these Terms & Conditions. Wandering Puffin is acting solely to facilitate the reservation and purchase of Travel Related Services and is not acting in any other capacity with either the Customers or the Service Providers, including, but not limited to, any partnership, joint venture, co-ownership, or agency relationship of any kind with any Customer or Service Provider.

All bookings accepted by us and arrangements made by us are subject to the terms and conditions of the operator/service provider concerned and we have no direct contractual liability to you in connection with the travel product specified except as may be imposed by law. As a travel agent we accept no responsibility for the acts or omissions of the Travel Product or Operator/Service Provider. The Operator/Service Provider's terms & conditions will apply to your booking and we advise you to read these carefully as they do contain important information about your booking. Please ask us for copies of these if you do not have them.

AGREEMENT

Your agreement is with Wandering Puffin and a contract is formed when you make a reservation with us that we accept. Enrollment in and payment for a vacation shall constitute acceptance by the customer of the terms and conditions in this brochure.

DISCLAIMER

Travel is personal and each individual's goals and experiences may differ. Wandering Puffin will not be bound by, or liable for, any description, photograph, representation or warranty made by or provided by any independent third-party sales representative, or other person or entity relating to any holiday/vacation offered by Wandering Puffin.

SECURITY

Security is a major concern to all of us and the situation globally is constantly changing. Events around the world, coupled with the "Travel Advisories" put out by various governments, may at times necessitate changes to the accommodations and itinerary or even trip cancellation. You must accept these risks involved in travel to any country that may experience security difficulties and accept responsibility for your own travel decisions.

RESERVATIONS & PAYMENTS

1. Your Vacation will be confirmed after receipt of a non-refundable, non-transferable deposit. Bookings require a minimum \$500.00 per person deposit to hold reservations. Some tours and airlines will require a larger or smaller deposit or payment in full. Customer will be notified if a larger or smaller deposit is required. Deposits are NON-REFUNDABLE, unless stated otherwise in the Terms & Conditions of the Service Provider(s). We reserve the right to refuse a booking without giving any reason and shall in that event return any deposit received.

2. Final payment for your reservation will be due no later than 60 days prior to departure. Some tours or accommodations require an earlier or later payment. Customer will be notified if earlier or later payment is required. If the full payment is not paid by the stipulated date, Wandering Puffin reserves the right to cancel the booking without further notice and without refund of deposit.

3. Wandering Puffin reserves the right to cancel the reservation and impose cancellation charges if any payment is not received by the date due.

4. Credit Card Bookings: Wandering Puffin should be advised of your credit card number when making your reservation directly with us. For security purposes, we are required to collect the customer's credit card billing address, card expiration date and the customer verification code every time a payment is applied. Credit Card fees may apply.

5. Wandering Puffin LLC quotes prices in US currency, based on the exchange rates for the respective foreign currency for US Service Providers, as well as Euros or other country's currencies from Inbound Tour Operators (Those Service Providers in foreign countries) which Wandering Puffin LLC uses to arrange your Travel Related Services. Exchange rates are subject to fluctuation. Customer's exchange rate is only fixed when full payment is made, unless otherwise noted on Customer's itinerary. Any price that Wandering Puffin LLC quotes is subject to change without notice until full payment is made, unless guaranteed in writing with a specific expiration date.

6. Be aware that some travel products do not allow children below a certain age. If Customer plans to travel with children, customer must notify Wandering Puffin LLC when booking.

Cancellations and Amendments

In the event that you do not pay for booking specified within the time limits specified above we reserve the right on our own behalf and on behalf of the operator/service provider to cancel your booking, or not to confirm the final booking with the operator, in either case without further notification to you. If this occurs, then the initial deposit will be non-refundable and the balance of any further money paid by you for the booking will be dealt with in accordance with the operator/service provider's terms and conditions and any applicable law.

If you wish to amend or cancel a confirmed booking, you must contact us. Once a deposit has been received, a \$250.00 per booking change fee will apply. Other fees are at the discretion of the hotels, tour operators, rental car agencies and other Service Providers. Cancellation penalties may vary depending on the products booked and the Service Provider(s) used to book your Travel Related Services. Customer cancellation before the full payment due date will incur loss of the non-refundable deposits as specified in the Terms & Conditions of the Service Provider(s). Customer cancellation on or after the full payment due date, but more than 7 days prior to departure, will incur a penalty, depending upon the policies of the Service Provider(s). Wandering Puffin LLC will make no refunds for Customer cancellations made less than eight days before departure or subsequent to travel commencement.

Other cancellation fees will be in accordance with the terms and conditions of the operator/service provider. In all cases, once the booking is confirmed, you are subject to the terms and conditions of that operator/service provider's cancellation policy. You should be aware of your operator's cancellation policies as they apply to your booking.

Hotel cancellations vary from property to property and cancellation fees may apply to your cancellation. Operator fees may also apply where a booking is changed and when tickets or documents are re-issued. In the event of a change or cancellation to an existing booking, any fees, charges, or additional fares and taxes imposed by the operator are applicable and payable by you. Where we incur any liability for an operator cancellation fee for any booking which you change or cancel, you agree to indemnify us for the amount of that fee. Where you seek a refund for a cancelled booking for which payment has been made to the operator, we will not provide a refund to you until we receive the funds from that supplier.

Where applicable, refunds will be made by the same method used to pay for the booking. Any payment made by credit card will be returned to that card. Please note that all deposit payment and additional charges paid at the time of booking are non-refundable.

Any changes to a booking that involve the addition of sequential nights to a stay will be considered an amendment to the original booking, regardless of whether the extra nights are booked by the person who made the original booking, or by another customer with whom they are staying.

INSURANCE PURCHASES ARE NON-REFUNDABLE.

CHANGES AND CANCELLATIONS BY THE OPERATOR

We will inform you as soon as reasonably possible if the operator needs to make a significant change to your confirmed booking or to cancel. We will also liaise between you and the operator in relation to any alternative arrangements offered by the operator but we will have no further liability to you.

During local or national holidays, certain facilities such as museums, sightseeing trips and shopping may be limited or unavailable. In such instances itinerary changes are made by Operators seeking to reduce inconvenience to customers. Such changes are deemed not to be a major change, and no compensation will be payable to customers. Holidays, closing days and other circumstances may necessitate a change of the day of the week for scheduled regional meals, sightseeing or other activities. If you feel your enjoyment might be diminished by any of these circumstances please check with the respective national tourist office before selecting a specific departure date.

PASSPORTS, VISAS AND OTHER ENTRY/EXIT REQUIREMENTS

All travelers must have a valid passport for international travel and many countries require at least 6 months validity from the date of return and some countries require a machine-readable passport. When assisting with an international travel booking, we will assume that all travelers on the booking have a valid passport, visa (where applicable) and meet health requirements. If this is not the case, you must let us know. Wandering Puffin LLC will facilitate, for US passport holders only, the processing of your visa requirements through a visa company on your behalf at the cost and under the Terms & Conditions of the visa company and of the country or countries to be visited at your request.

It is important that you ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. It is your responsibility to ensure compliance with immigration, visa and health requirements. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility.

For up-to-date detailed information on travel documents and visas, entry/exit taxes and further information on entry and exit requirements please check with your local consular services. Obtaining and carrying these documents is your sole responsibility. Wandering Puffin bears no responsibility for such information and will not be responsible for advising and/or obtaining required travel documentation for any customer, or for any delays, damages, and/or losses including missed portions of your vacation/holiday related to improper documentation or government decisions about entry.

Insurance

We strongly recommend that you take out appropriate travel insurance to cover your travel arrangements. Your insurance protection should include coverage for cancellation, medical and repatriation expenses, personal injury and accident, death and loss of personal baggage and money and personal liability insurance. Evidence of such insurances should be produced to us on request. Travel insurance can be purchased to cover all penalties in the event Customer needs to cancel or change the Customer's travel plans. Travel Insurance can provide medical and emergency assistance protection during travel, as well as provide some loss and delay coverage. Without insurance, all hospital and medical expenses are the Customer's/traveler's responsibility and Customer's/travelers will not receive any refund (total or partial) for money paid. Travel insurance is available through Wandering Puffin LLC. We reserve the right not to accept bookings from clients who are not insured against such vacation or travel risks as we may from time to time specify.

LIABILITY

Wandering Puffin LLC ("released party") shall not be responsible or liable for cancellations, acts of other service providers, diversions or substitution of equipment or any act, variation, postponement, omission or default by air carriers, land carriers, hoteliers or hotels, transportation companies, or any other persons providing services or accommodations to customers including any results thereof, such as changes in services, accommodations or facilities. Nor shall they be liable for loss or damage to baggage or property, or for injury, illness or death, or for any damages or claims whatsoever arising from loss, negligence or delay from the act, error, omission default or negligence of any person not its direct employee or under its exclusive control, including any act, error, omission, default, or negligence of any country, government or governmental authority, officer or employee. **The released party shall not be liable for indirect, special or consequential damages.** All baggage and personal effects are at all times and in all circumstances at your own risk. Wandering Puffin LLC recommends that customer obtain baggage insurance. The carriers, hotels, and other suppliers who provide services on vacation are independent contractors; they are not agents, employees or servants of Wandering Puffin LLC. All certificates and other travel documents for services issued by the Operator are subject to the terms and conditions specified by the carriers and suppliers and to the laws of the countries in which the services are supplied. Carriage by sea is subject to the Carrier's Conditions of Carriage which are expressly incorporated into this contract, copies of which are available upon request. The released party is not responsible for any criminal or other conduct by third parties, whether criminal, intentional, grossly negligent, negligent or otherwise.

Additional risks and dangers may arise including, but not limited to, hazards of traveling in undeveloped areas, hazards of travel by boat, train, automobile, aircraft and other means of conveyance, animal interactions, forces of nature, political unrest, other unrest, hazardous local customs and practices, differing levels of sanitation, differing standards of safety, risks associated with water, food, plants, insects and differing animal regulation, accident or illness in areas lacking means of rapid evacuation or medical facilities, and acts of national and local governments and unrest and acts of others against governments. These risks are not an exhaustive list but are examples of many kinds of risks. You are voluntarily participating in these activities with the knowledge that there are significant dangers involved, and you hereby agree to accept any and all risks. As lawful consideration for the agreement with Wandering Puffin to participate in such trips and activities you agree you will not make a claim against Wandering Puffin, its related companies or its personnel or sue for bodily injury, emotional trauma, death, property loss or damage or other loss, cost or expense, however caused, as a result of or related to your contracting for, traveling to or from, or in any and every other way participating in the trip. You release Wandering Puffin, its related companies and its personnel from any and all claims, known or unknown, arising from contracting for, traveling to or from, and in any and every way participating in a trip. This release of liability and assumption of risk agreement is entered into on behalf of you and all members of your family and party, also including minors accompanying you. This agreement also binds your heirs, legal representatives and assigns.

YOUR BEHAVIOR

We are here to provide the best services possible but in doing so we will not tolerate abusive or aggressive behavior from our customers. We will refuse to deal with and may terminate the holiday/vacation of customers who assault our Company Representatives or who are abusive or aggressive.

When you make a booking, you accept responsibility for the proper conduct of all members of your party during your stay. We reserve the right at any time to terminate the travel arrangements and/or cease to deal with any party member(s) whose behavior, in the reasonable opinion of us or our suppliers, may cause danger, upset, disruption or distress to anyone else or damage to property. Full cancellation charges will apply and no refund will be made. We shall have no obligation to pay compensation or meet any costs or expenses (including but not limited to alternative accommodation and return transportation arrangements) customer may incur as a result of the travel arrangements being terminated.

If you damage the accommodation in which you are staying or any property, you must reimburse the accommodation provider or property owner concerned for the cost of the damage before the end of your stay if the cost has been established by then or as soon as it has been established if later. You must indemnify us for the full amount of any claim (also including legal costs) made against us. Criminal proceedings may be instigated. Wandering Puffin is not responsible for any costs incurred concerning a customer removed from a vacation/holiday or aircraft, ship or train. Customers agree not to hold Wandering Puffin or any of its related entities liable for any actions taken under these terms and conditions.

DISPUTES & INDEMNITY

Any and all disputes between a Customer and Service Provider are solely between that Customer and that Service Provider, and the Customer and Service Provider should handle all such disputes directly with that Customer or Service Provider. If Service Provider or Customer contacts Wandering Puffin relating to any dispute between the Customer or Service Provider, Wandering Puffin may, at its sole discretion, facilitate dispute resolution and reserves the right to take any action that Wandering Puffin deems appropriate under the circumstances.

Customer agrees to release Wandering Puffin LLC its agents, employees, and assigns from claims, demands and damages (actual and consequential) of every kind and nature, known and unknown, suspected and unsuspected, disclosed and undisclosed, arising out of or in any way connected with such disputes. Furthermore, Customer agrees to indemnify, defend, and hold harmless Wandering Puffin LLC its agents, employees, and assigns from any liability, loss, claim and expense, including reasonable attorney's fees, arising out of or in any way connected with such dispute.

FORCE MAJEURE

Except where otherwise expressly stated in these booking conditions we will not be liable to pay you compensation if our contractual obligation to you are affect by reason of earthquake, fire, flood or other casualty or due to strikes, riot, storms, explosions, acts of God, war, terrorism, or a similar occurrence or condition beyond our reasonable control We shall be excused from performance during such prevention, restriction or interference, and any failure or delay resulting therefrom shall not be considered a breach of these conditions.

CHOICE OF LAW AND VENUE SELECTION

The exclusive venue for any action concerning the interpretation, enforcement, or breach of any term, obligation, or duty as contained or related to these Terms and Conditions shall be solely in the Superior Court of Minnesota in Hennepin County or the United States District Court. This Agreement shall be construed according to the internal laws of Minnesota without regard to conflicts of law principles. All customer claims must be submitted in writing and received by Wandering Puffin LLC no later than 60 days after completion of the Wandering Puffin LLC vacation. **Customer claims not submitted and received within this time shall be deemed to be waived and barred.**

SEVERABILITY

If any of these Terms and Conditions (or any terms and conditions relating to a product or service referred to in this or any of our partner web sites should be determined to be illegal, invalid or otherwise unenforceable by reason of the laws of any state or country in which such terms and conditions are intended to be effective, then to the extent of such illegality, invalidity or unenforceability, and in relation to such state or country only, such terms or condition shall be deleted and severed from the rest of the relevant terms and conditions and the remaining terms and conditions shall survive, remain in full force and effect and continue to be binding and enforceable.

Signature for Client 1: _____ Date: _____

Signature for Client 2: _____ Date: _____

Signature for Client 3: _____ Date: _____

Signature for Client 4: _____ Date: _____